



A PROUD HERITAGE, A BRIGHT FUTURE

ANNUAL REPORT 2021



Purpose

We change the lives of people living with disability by providing personalised technology, equipment, and services.

Mantra

CLEVER IDEAS
CHANGING LIVES

We acknowledge the traditional owners of country throughout Australia and recognise their continuing connection to land, waters, and community. We pay our respects to them and their cultures and to elders past, present, and emerging.

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About Solve – TAD

Solve-TAD has four services to help change the lives of people living with disability.

Introduction

Since 1975 Solve-TAD volunteers have created over 50,000 solutions to change the lives of people living with disability. Whether that be to use an iPad, ride a bike, or to bathe a child independently – Solve-TAD's talented volunteers have been there, using their skills and partnering with the community to make these goals a reality.

Every project our volunteers complete is possible thanks to those who provide the funding base for our vital work to continue. To our volunteers and supporters – thank you for all you do.

Patrons

The Honourable Margaret Beazley AO QC, Governor of NSW and Mr Dennis Wilson
Denis Naphine AO, Former Premier of Victoria

Founders

George Winston AM
Mark Dohrmann AM



Freedom Wheels

Custom built, personalised Freedom Wheels bikes enable people with disability to be able to ride a bike for the first time in their lives. Many of our clients cannot walk independently, but they can ride given the correct supports.

Freedom Wheels bikes are prescribed by our therapists and are specially built to meet each person's individual height, weight and therapeutic needs.

Everyone deserves the chance to ride a bike.



Unique Solutions

Solve-TAD volunteers and therapists work with people with disability to design and build custom assistive technology, or modify existing equipment, to help improve their quality of life or achieve a specific goal.

Solve-TAD provides unique solutions that improve the wellbeing, lifelong learning, daily living and community participation of people with disability.

Personalised items we have designed and delivered include a telescope transport and positioning system, a programmable infrared remote controller and mobile ventilator stands to help people with disability live more independently and achieve their goals



Adaptable Solutions

This range of products is designed to promote independence. Adaptable Solutions include supportive seating, step and rails and mobility assistance.

Many of our products are designed for children and are adjustable so they grow along with the child.

Products include:

- Green safe walker
- Joystick controlled ride on car
- Adjustable chair and table
- Side support chair and table
- Step and rail
- Standing frame
- Mobility walker
- Sit to stand ladder



Therapy Services

Our team of experienced therapists and technical staff and volunteers provide:

- Assessments and prescriptions for assistive technology
- Vocational occupational therapy assessments for education and employment
- Telehealth services
- NDIS support and report writing

With both metropolitan and regional therapists and over 250 technical volunteers, we work with people with disability, their family and other health professionals to help them achieve their goals.

The Year Past

2021 was another very challenging year for the whole Australian community with the coronavirus pandemic and consequent lockdowns and other restrictions. Throughout these challenges our priority has been to continue to serve the community of people living with disability whilst maintaining a safe and healthy working environment for clients, staff, and volunteers. We have remained focused on our commitment to changing lives through clever ideas driven by our team of staff and volunteers.

On 30 June 2021, Solve Disability Solutions and TAD came together to improve outcomes for our clients and create opportunities for us to help more people living with disability. The merged organisation has the same core values and continues to follow the successful service model developed over 45 years that relies on technically skilled volunteers to solve equipment problems for people with disability.

As a merged organisation, Solve-TAD has the scale to:

-  Achieve greater visibility and reach
-  Increase the quality and variety of services we provide and the number of people we serve
-  Open up opportunities to collaborate and learn from like-minded people as part of one of Australia's largest custom assistive technology providers
-  Be more attractive as a recipient of key funding sources, such as the Commonwealth Government, corporate sponsors, and philanthropic donors, through being a larger, more visible, organisation
-  Achieve greater efficiency and capacity.

At the start of the year, after 23 years based at the Royal Talbot Rehabilitation Centre, our Victorian team moved to new premises at 16 Harper Street, Abbotsford. For the first time we now have our own makerspace and dedicated facilities to conduct Freedom Wheels assessments. After delays due to lockdowns, we were finally able to host a grand opening and volunteer awards at Abbotsford recognising the generosity and ingenuity of our amazing volunteers and welcoming the community into our new home. We were very fortunate that our local member, Adam Bandt MP, was able to join us for the official opening.

In 2020 Solve-TAD was thrilled to receive a substantial NDIA grant to lead expansion of a three-year national sport and recreation program into 18 regions across Australia. Collaborating with the wider TAD Australia network, our project teams and regional groups are driving and expanding our reach, impact, and outcomes for people with disability across the country. In 2021 we expanded beyond the initial pilot programs in NSW and Victoria to deliver programs in South Australia, Queensland, Tasmania, and Western Australia.

During the year we continued to expand our network of regional therapists with new partnerships in Batemans Bay, Orange, Wagga Wagga, and Wollongong. This has enabled us to provide better and more responsive service to clients in regional NSW.

We are pleased to report that Solve-TAD remains in a strong position financially, which is enabling us to successfully navigate ongoing challenges of the NDIS, achieve the optimal balance of fee-for-service and fundraising income moving forward, and remain true to our aim of changing lives with clever ideas.

Our life-changing work would not be possible without our many skilled volunteers who design and build Solve-TAD's solutions. Thank you for your efforts, not only in the past year, but over the past 45 years. Your efforts have contributed to a vibrant and sustainable Solve-TAD with a proud heritage and a bright future.

A special thank you to all our supporters, Board and staff. Together we continue to be focused on changing the lives of people living with disability by providing personalised technology, equipment and services.

We will always be proud of our mantra – clever ideas, changing lives.



Mark Howlett

Mark Howlett
Chair



Anthony Lowe

Dr Anthony Lowe
Chief Executive Officer

Strategic Achievements

Solve-TAD Merger



Solve Disability Solutions and TAD merged on 30 June 2021 to improve outcomes for our clients and create opportunities for us to help more people living with disability. The merged organisation has the same core values and continues to follow the successful service model developed by both Solve and TAD over 45 years that relies on skilled volunteers to design and build customised technology and equipment to help solve the daily living challenges of people with disability.

My Active Life



In 2020 Solve-TAD received a substantial NDIA grant to lead expansion of a three-year national sport and recreation program, My Active Life, into 18 regions across Australia. In collaboration with the wider TAD Australia network, our project teams and regional groups are driving and expanding our reach, impact, and outcomes for people with disability.

In 2021 we expanded beyond the initial pilot programs in NSW and Victoria to deliver programs in South Australia, Queensland, Tasmania, and Western Australia. To date the focus has been on expansion of Freedom Wheels into regional centres, and delivering inclusive sports days, where people can try a wide range of accessible sports. As other states join the program, the suite of deliverables is growing.

Abbotsford Office



Moving our Victorian operations to Abbotsford in July 2020 gives us the opportunity to grow and expand our delivery into the future with a truly fit-for-purpose facility that includes the Bill Morling makerspace and a dedicated cycling centre, where excited children (and adults) come every day to have their individual bike assessments and ride a bike for the first time. Having an inclusive community hub, where we can deliver all our services under the one roof, has seen a steady stream of volunteers and families coming through our front door. The children's squeals of delight, heard throughout the building, bring the whole team together with a shared sense of purpose.



Take a tour of our new offices here
<https://www.youtube.com/watch?v=YpSWVhj4eoo>

Ready, Set, Move



Last year was a difficult year for fundraising and events. However, this did not stop us launching a new challenge: Ready, Set, Move, which was open to everyone wherever they live in Australia, COVID safe! Ready, Set, Move enables participants to walk, run, wheel, or cycle a distance which is challenging for them over the 30 days of November. The beauty about the challenge is wherever you are and whatever your fitness levels are you can take part.

Collectively we raised over \$70,000 and travelled a lap and a half around Australia. 218 individuals and 27 teams participated in support of Freedom Wheels. We had participants from NSW, Victoria, Queensland, and Tasmania which was wonderful to see. Major corporate organisations including GIO, Business Network International Sydney North West and Penrith, Australian First Construction Group, Action Occupational Therapy and Square One Physiotherapy also supported the event.

Regional Expansion



In line with our strategic objective to expand our reach and impact to ensure we are adequately servicing people with disability in the regions, during the year we established with new partnerships with therapists in Batemans Bay, Orange, Wagga Wagga, and Wollongong. This has enabled us to provide better and more responsive service to clients in regional NSW.

In Victoria, we have followed a hub and spoke model to expand our delivery into regional areas, including Barwon, Ballarat, Bendigo and the Mornington Peninsula. With a new van that acts as a travelling road show, our My Active Life team are touring these regions each month to run Freedom Wheels Assessment Clinics and Inclusive Sports Days. Referrals to our service from regional centres are growing as a result of the increased exposure.

University Partnerships



During 2021 we undertook a number of projects in partnership with universities. We partnered with Australian Catholic University (ACU) on a co-sponsored PHD scholarship to research the social inclusion and community participation benefits of cycling for children with disability. For the third year we partnered with The University of Sydney on their intensive interdisciplinary program where students from a broad range of academic disciplines work on business problems that Solve-TAD faces.

Our successful partnership with RMIT University's Biomedical Engineering department has seen another cohort of students work alongside volunteer mentors and customers to solve real-life issues with cutting edge design and manufacturing technologies. We have continued to partner with Swinburne University to offer placements for occupational therapy masters students and will be working in co-design with Swinburne and other industry partners to support local assistive technology manufacture through their MedTechVic initiative, funded by the State Government

Our Impact

Freedom Wheels

The bike that inspired 24,611km of movement and raised \$70,000

How 7-year-old Evan is using his Freedom Wheels Bike to fundraise & support our services.

7-year-old Evan has a diagnosis of hypermobile Ehlers Danlos Syndrome, which causes pain and fatigue throughout his body, breathing issues, joint dislocations and subluxations, hearing loss and digestive issues. He has to wear braces on his legs to ensure they don't get too painful and spends most of his time in a wheelchair so that he doesn't have to walk as far.

Despite this daily challenge, Evan *"continually amazes us with his perseverance and cheeky sense of humour. He loves everything that 7-year-old boys love: cars, Lego, trains, and he wants to be a famous YouTuber when he grows up"* – says Mum Emily.

Evan had tried to ride regular bikes before in the past, however experienced frequent falls. He had also been unable to pedal for very long before experiencing fatigue and pain. Working with the Solve-TAD team, they were able to create a custom Freedom Wheels bike that suited Evan's needs.

The bike included outside wheels to prevent falls, the braking system moved to be on Evan's dominant hand, postural supports, a fixed wheel pedalling system and toe clips to prevent his feet slipping.

"I like my Freedom Wheels bike because people are surprised that I have a big bike and they have a small bike. I'm not a big kid but I still have a bigger bike than them! My bike is special because it has special training wheels, and it helps me to ride for longer and further and faster and I don't get very sore on it!"

While the bike has been life-changing for Evan and his family, the greatest impact has been from his involvement in Solve-TAD's fundraiser, Ready, Set, Move. Ready, Set, Move is a physical challenge participants complete in the month of November to help raise funds for our Freedom Wheels program. Evan featured in local newspapers and across our social media and website last November, and was a star ambassador for the event. Evan committed to riding 10km in the month of November, and completed it with ease, raising enough funds to fund another Freedom Wheels bike. "Last year, I rode a long way on my special bike so that other kids could get a bike just like me, and I raised enough money to buy another kid a bike!"

Evan's story helped inspire 150 participants in the 2020 event who travelled a combined 24,611km and raised over \$70,000!

Evan is one of our ambassadors for the 2021 event, and is aiming to ride further than last year.



Unique Solutions Custom Bike Handlebar Extension

Project Volunteer: Chris Chambers

Solve-TAD Volunteer Chris Chambers worked alongside Neve to see how she could ride a bike independently with a congenital limb difference.

Neve was born with a congenital, trans-radial limb difference. Her left arm terminates 8cm below the elbow. *"We call her little arm her 'cute arm' because it's so small and cute. The language around difference is incredibly important."*

When Neve was three years old, she received a bike for Christmas which she loved and rode all the time. As Neve grew however, it became increasingly difficult and uncomfortable for her to ride bigger bikes. The larger sizes made it harder for her to reach forward with her cute arm to stabilise the bike, affecting her posture and overall experience with riding a bike. As she continued to grow, she stopped riding all together.

Juanita wanted to find the right solution for her daughter. Fortunately, an employee at a local bike shop assisted her greatly. *"We had gone to look for an ordinary bike but the gentleman at the bike shop who had a congenital limb difference as well, had suggested to us Solve-TAD – a place that creates custom equipment."*

With the help of the team at Solve-TAD, volunteer Chris Chambers and the team at APC Prosthetics, a unique solution for Neve could be created – a way that would help her continue to ride bigger bikes as she grew. *"I couldn't believe it. We were finally doing this for Neve!"* says mum, Juanita.

Cameron, Neve's prosthetist from APC created a custom socket for Neve's 'cute arm' to slide into, providing a base plate into the prosthesis that would easily attach to Neve's adjustable handlebars. Solve-TAD Volunteer, Chris then designed a brake splitter attachment for the right side of Neve's bike to ensure her handlebar brake controls both front and rear brakes.

Juanita praised the team at Solve-TAD for their commitment perfecting Neve's unique solution. *"Chris and the team were really great to work with."* Juanita continued to say, *"The final attachment now looks so sleek and attractive, Neve loves it!"*

"We are super happy with the result. The attachment has enabled Neve to ride a bike happily and without her back hurting. It was just magic the first time we rode around the block together, you can't imagine how doing this simple activity was so special after all of the problem solving to get the right attachment. She now confidently rides on mountain bike tracks... and fast!"

"There are so many talented people out there that can use their amazing skills to turn your vision into a reality, just like they did for our family! We are incredibly grateful for the time, talent and compassion of the team at Solve-TAD and APC."



HOW DO WE MEASURE OUR IMPACT?

In 2021 we assisted
1,001 people with disability to achieve their goals.



"It's so great for Liam to be able to gain more independence with his new custom table. It is so hard to find what you need and TAD will work to find and make a unique solution for you."

- Dianne, Liam's Mum (23 years old)

"It's incredibly emotional. We're able to see our little boy pedal and ride a bike for the first time."

- Louise, Mitchell's Mum (7 years old)

"I was so overcome with joy to see Hudson riding his scooter with perfect balance and so much confidence."

- Ashlea, Hudson's Mum (6 years old)

"The happiness on Jason's face knowing he could ride a bike with his friends, sister, and family and attend bike day at school was unforgettable. It made him feel normal instead of sitting on the side."

- Rebecca, Jason's Mum (9 years old)

Strategic Plan

Solve-TAD's three-to-five year strategic objectives are organised into four themes: customer and stakeholder, internal business processes, organisational development and financial. Each year's annual business plan and budget is aligned to these objectives.

Financial

- Grow Freedom Wheels and Therapy Services income to achieve financial sustainability without reliance on the Solve-TAD Foundation
- Manage Solve-TAD Foundation investments prudently to ensure financial resilience
- Utilise funding from the Solve-TAD Foundation for strategic initiatives
- Capture merger synergies

Customer and Stakeholder

- Grow the number of people with disability we provide services to
- Conduct a review of the market-facing brands in NSW and Victoria
- Develop and maintain strong relationships with our referrer community
- Ensure we have a vibrant and engaged volunteer community which has the skills and capacity to deliver our solutions
- Identify and develop strategic partnerships that deliver value to Solve-TAD and our customers
 - Broaden our market through engagement with CALD communities

Mission

Solve-TAD changes the lives of people living with disability by providing personalised technology, equipment and services.

CLEVER IDEAS
CHANGING LIVES

Organisational Development

- Focus on Adaptable Solutions, Freedom Wheels, Therapy Services and Unique Solutions
- Build our direct mail, community and grants fundraising capability
- Ensure we have a positive organisational culture with high levels of staff and volunteer engagement
- Expand our reach and impact to ensure we are adequately servicing those in need in the regions

Internal Business Processes

- Ensure that our business systems and processes are efficient and support clients, staff and volunteers
- Ensure that our systems and processes enable us to work seamlessly regardless of location
- Develop and implement environmental, social and governance framework

A Proud Heritage, A Bright Future

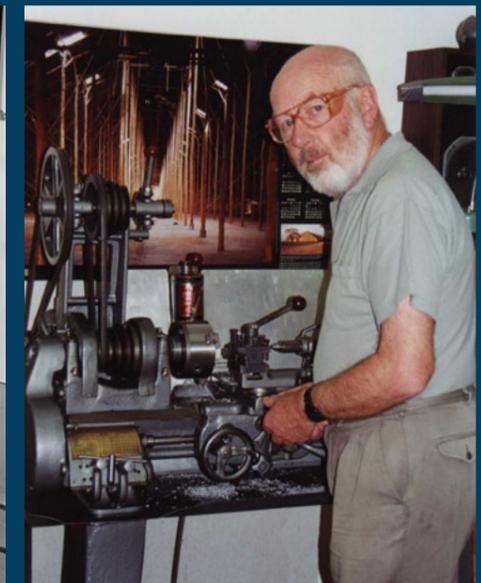
In 1975 George Winston AM and a group of like-minded engineers in NSW decided to use their skills to profoundly change the lives of people living with disability by designing and building personalised technology and equipment.

In the very same year Mark Dohrmann AM and a group of technical volunteers started providing Victorians living with disability and their families with therapy services and assistive technology solutions to help them achieve their goals and live life without limits.

This was the beginning of TAD in NSW and Solve Disability Solutions in Victoria.

For over 45 years our volunteers have generously donated their time and skills supported by a small but passionate team of staff. In that time Solve and TAD have helped over 50,000 people living with disability to achieve their goals. Having a volunteer workforce keeps our service affordable and enables us to take into account our clients' personal circumstances when developing solutions.

Our life-changing work would not be possible without our 250 skilled volunteers who design and build Solve-TAD's solutions and provide other support. Thank you to all our volunteers for your clever ideas, changing lives. Your efforts have contributed to a vibrant and sustainable organisation with the proud combined heritage of Solve and TAD and a bright future.



George Winston AM - TAD Meeting



Mark Dohrmann AM



Our Impact

Adaptable Solutions Beach Walker

Project Volunteer: Geoff Payne, Melbourne Metro Group, VIC

Solve-TAD Volunteer Geoff Payne worked alongside Engineer Hassan Malik to build the first Australian-made Beach Walker.

Solve-TAD works with people with disability and equipment providers to develop unique and adaptable solutions across all life domains – including the beach!

The beach is a fun place to be and no one needs to miss out. Many regular walkers are unable to cope with the beach terrain, and are often large, heavy and hard to transport. Current walkers on the market are also imported from America and are very expensive. This makes overall affordability and access challenging, resulting in beach accessibility being impossible for many people with limited mobility. This past year, Solve-TAD worked with volunteer Geoff Payne to help make the beach more accessible.

The process began when we received a request to design and make a beach walker prototype. Volunteer Geoff Payne from Melbourne Metro Branch said he was up for the challenge of designing and making this prototype. Having access to a factory (which was part of the family business) made the process easier when ordering walkers in bulk. He commenced work on the walker design and development, with peer reviewer, John Wilson on hand to ensure the design and eventual prototype met safety requirements. Solve-TAD engineer Hassan Malik coordinated the project, liaising with the client to ensure their needs were met and the walker met the high quality standards of the market.

After quite a few months of testing and modifying the walker, the final product was eventually ready. The client was very pleased and has since ordered 30 more. Geoff imported the wheels from overseas and the frames are supplied by Push Mobility. As you can imagine it is not just a matter of fitting the wheels to the walker, alterations need to be made to the bottom of each frame. Walkers are supplied by Geoff in batches of five and each one is quality checked by Hassan prior to delivery.

All 30 of the original order will be completed early next year, with fifteen already delivered. It has been a great effort by all involved. The end result is that Solve-TAD has been able to make the beach more accessible to individuals living with disability. We have also been able to make this accessibility more affordable, by producing the first Australian-made design. We are pleased to be part of something that helps to make a more inclusive society for all. Solve-TAD is continuing to work on this beach walker design, and is looking forward to making more progress in 2022.



Therapy Services Custom Fan and Light Fun Box

Project Volunteer: Ian Wilkinson, Melbourne Metro Group, VIC

Solve-TAD Volunteer Ian Wilkinson worked alongside OT Stacey Swindon to build a customised safe fan and lights box.

One such solution this year was a fan and light box for 13-year-old client who lives with Autism Spectrum Disorder and has a fascination for fans and lights. The client was regularly placing themselves at risk so they could watch, listen and feel fans moving. They would run over roads and stick their fingers into places they shouldn't be. They had trouble being taken out in the neighbourhood by their mother because of their intense interest.



One support worker had an idea, which she developed with the client's mum, occupational therapist, speech therapist and school: "We would like to build a safe box of fans (and lights) so they can enjoy this special interest safely at home".

The task was then sent to Solve-TAD therapist Stacey and Volunteer Ian Wilkinson with the task being to design and build a safe box of fans and lights for sensory "play" in a controlled environment, for limited periods of time and under supervision. The box was also part of a larger therapy plan to motivate the client with active participation in their daily routine, by using it as a reward for completing important activities. It was also essential to consider sensory preferences, safety, support people, home / school environments and daily routine to ensure all factors were considered to make integration of the box a success.

To achieve this, the fan box was provided with an adjustable timer and a key start switch to allow a support person to manage its use. Once the unit was connected to power, and the key start switch operated, power would be supplied to the fans and lights for a pre-determined time (~15 minutes). The digital timer displayed the time elapsed. Once the set time passed, power was removed from the fans and the unit could only be restarted with the key switch. The box was fitted with lights and fans that the client could independently adjust in a number of different ways, wheels for easy transport, and finger guards to prevent injury.



Since project completion, the client's care team have reported that the fan box has been a huge hit! The types of fans, lights, sounds and movement have exceeded what they had hoped for in this little experiment. The client remains engaged and is able to cope when the timer stops. They are also getting a much needed 'sensory fix'. Wins all around!

Our Team

Solve-TAD employs 32 staff members who work to deliver our strategic objectives.

At Solve-TAD, 250 volunteers dedicate their time, skills and energy to produce life-changing solutions. Our volunteers are our core workforce, and many have spent decades changing the lives of our customers.

Together the staff and volunteers have achieved our strategic milestones and gained positive results for our customers. We will continue to build upon these with our collective efforts focused on creating a sustainable future for Solve-TAD to continue our important work.

2021 Milestone Awards

Five Years

Derek Burton	Rodney Ogle
Hayley Hughes	Brian Shelton
Jeffrey Lawrence	Ronald Spencer
Camilla Love	Norman Watchorn

Ten Years

Peter Doyle	Fred May
Don Fergusson	Graham Wallis
Robin Fergusson	Tom Yelland
Barry Magnier	

Fifteen Years

Neville Armstrong	John McKeown
John Brumby	
Mayo Brumby	
Peter Kay	

Twenty Years

Frank Benson	Alan Preacher
Neil Every	Tim Rowley
Patrick Navascues	Graeme Russell
Philip Pilgrim	

Twenty Five Years

Stanley Duncan
John Rogers

Thirty Years

Margaret Dean

Forty Years

Graham Goebby

Our Board

Mark Howlett BE (Mech), MBA
Engineering, business management
Chair

Andrew Every B Commerce (Accounting, Strategy / Economics), Grad. Dip Chartered Accounting, Advanced Management Program, CA
Finance, strategy, consumer
Deputy Chair

Mark Eldridge B Business (Accounting), FCPA, GAICD
Finance, strategy, risk, management
Treasurer, Chair of Finance Committee

Marianne Hammerton Master of Arts (Australian History), MIPA
Executive management
Member of People and Culture Committee

Sarah Hilt B Economics and Social Sciences (Hons)
Product management, personal injury claims management
Member of Risk Committee

Matthew Kayrooz Bachelor of Science (Mathematics)
Finance, marketing
Chair of Marketing Committee, Member of Finance Committee

Camilla Love BA (Asian Studies), BComm (Marketing & Economics), MBA (Exec), Master's in Applied Finance and Investment, Diploma Financial Advising
Investment management, finance, marketing
Chair of Investment Committee

David McQueen MA (Hons) History, MBA Executive Graduate Diploma (Resigned 30 June 2021)
Finance, marketing, project management, technology
Member of Risk Committee

Sarah Olsen B Information and Communication Technology (Hons) Business Systems, Post Grad Accounting Certificate
Project management, change management, communications, technology
Member of People and Culture Committee

Ian Picken B Geology/ Mining Eng (Hons), Fellow AusIMM
General technical expertise including domestic and international roles in the resources sector
Chair of Risk Committee

Stan Proctor Diploma, Electronics
Executive management
Chair of People and Culture Committee

Rod Weir FCA
Finance
Member of Finance Committee

Philip Wright B Bus Studies, Grad Dip. Corporate Management, CA, AGIA (Chartered Secretary)
Finance, annual reporting, governance, investments
Member of Finance Committee, Member of Investment Committee

Our Supporters

Platinum Sponsor



GIO Insurance

Corporate Sponsors

Massachusetts Financial Services
Mostyn Family Foundation
Corporate Active One Group P/L
Deutsche Bank AG
McDonald Upton
National Australia Bank Ltd
Saward Dawson
Sun Metals Corporation Pty Ltd
Push Mobility
TOM Melbourne

Community Sponsorships

Australian Lions Children's Mobility Foundation
Lions District 201N2
ODK Construction
Pryor Tzannes & Wallis
BNI Thunder
The Outsourced CFO
Insurance Advisernet Foundation
Park Fuels
Charity Drive Days

University Partners

The University of Sydney
University of NSW
Australian Catholic University (ACU)
RMIT University
Swinburne University
Melbourne University
Deakin University

Trusts and Foundations

Department of Communities and Justice
Baxter Charitable Foundation
Cecilia Kilkeary Foundation
Gregory Patrick & Marie Dolores Farrell Foundation
Dalwood Wylie Foundation
James N Kirby Foundation
City of Parramatta
Aged Persons Welfare Foundation
James Frizelle Charitable Foundation
Orica
Peel Fund - Australian Communities Foundation
Dooleys Lidcombe Catholic Club
Community Bank Clovelly
Calderwood Valley Seedling Fund
Ingleburn RSL Sub-Branch Club Limited
Tomakin Sport and Social Club
Orange Ex Services Club
Griffith Leagues Club
Bathurst Panthers
Forestville RSL
Penrith City Council
Cumberland Council - Mayoral Community Fund
Trusts Chain Reaction Challenge Foundation
Collier Charitable Fund
Danks Trust
Gandel Philanthropy
Give Where You Live – Geelong
The Ian Potter Foundation Perpetual (Impact)
Philanthropy
Marian & EH Flack Trust
The Pierce Armstrong Foundation
The Sentinel Foundation
The Springwaters Foundation
Federal Govt (Melbourne) Stronger Communities Program

Victorian State Government
Information, Linkages and Capacity Building (ILC)
Club Merrylands
Chatswood RSL Club
North Ryde RSL
Dee Why RSL
Campbelltown Catholic Club
Sutherland and District Union Club Ltd (Tradies)
Westfund
South Sydney Junior Rugby League Club Ltd
Bathurst RSL
Burwood RSL

Our Supporters

Individual Donors

Ms Barbara Beynon
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Mr Richard Seton SC
Mr Dennis Eagar
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Mr David Barnes
Mr David Gordon
Ms Robin Yabsley
Mr Terry & Mrs Anne Newman
Ms Wendy Beresford
Mr Brian Doughty
Mr Michael O'Donnell
Mr Declan Keady
Michael Nolan
Kaye Nixon
Katrina Tull

Mark Dohrmann
Peter Doyle
Philip Wright
Helen Vaughan

Ready, Set, Move

Individuals

Russell Farrington
Josh Christian
Evan Priestley
Meadhbh Roche
Andrew Every
Jodi Pettersen
Zirian Fatah
Daroon Fatah
Anil Puri
Roger Hua
Eloise McCarthy
Danny Nguyen
James Hanley
Sophie Anderson

Teams

Team TAD
BNI Elite
Team Eloise
Action Occupational Therapy
Team Newcastle - GIO
Team Gisborne - GIO
Australian First Construction Group
BNI Alliance
Team SG Service Delivery - GIO
Team GIO
BNI Panthers
eInvest
BNI Thunder
Square One Physio
BNI Sydney North West & Penrith



Service Areas

Offices

- 1 Northmead NSW 2152
- 2 Abbotsford VIC 3067

Volunteer Groups/Branches

- 1 Port Macquarie NSW 2444
- 2 Southern Campbelltown NSW 2560
- 3 Central Coast Gosford NSW 2250
- 4 North West Northmead NSW 2152
- 5 Illawarra Wollongong NSW 2500
- 6 Macarthur NSW 2570
- 7 Manning Great Lakes Diamond Head NSW 2443
- 8 Central West Bathurst NSW 2795
- 9 Peninsula Allambie Heights NSW 2100
- 10 Hunter Newcastle NSW 2300
- 11 Barwon Geelong VIC 3220
- 12 Mornington Peninsula Mornington VIC 3931
- 13 Bendigo VIC 3550
- 14 Ballarat VIC 3350
- 15 Central Gippsland Warragul VIC 3820
- 16 East Gippsland Bairnsdale VIC 3875
- 17 Sunraysia Mildura VIC 3500
- 18 South West Warrnambool VIC 3280

Regional Therapists

- 1 Hunter Newcastle NSW 2300
- 2 Port Macquarie NSW 2444
- 3 Wollongong NSW 2500
- 4 Wagga Wagga NSW 2650
- 5 Orange NSW 2800
- 6 Batemans Bay NSW 2536
- 7 Barwon Geelong VIC 3220
- 8 Sunraysia Mildura VIC 3500



Financial Report

The Solve-TAD ACNC group comprises Solve-TAD Limited, Solve Disability Solutions Inc., Technical Aid to the Disabled and the Solve-TAD Foundation Limited. The audited consolidated financial report for the group for the year ended 30 June 2021 forms a separate report. This summary is intended to provide an overview of the report and is not intended to replace or modify the content of the separate audited consolidated financial report.

Overall, we finished ahead of budget for the year and remain in a strong financial position. We continue to grow our fee for service income stream and improved our net asset position overall compared to previous years showing a path to improved sustainability.

Income Statement for the year ended 30 June 2021

	2021	2020
Revenue and other income		
Fee for service revenue	1,300,634	1,057,247
Grant Income	1,332,330	717,078
Donations and Bequests	524,500	695,273
Other income	2,210,087	536,782
Total Income	5,367,551	3,006,380
Less: expenses		
Materials and consumables used	(677,503)	(568,817)
Depreciation and amortisation	(259,311)	(87,504)
Employee benefits	(2,423,983)	(2,040,617)
Property Expenses	(74,108)	(40,864)
Marketing and Advertising	(62,349)	(59,673)
Consulting and professional services	(173,986)	(89,020)
Office and Administration	(150,270)	(172,790)
Other expenses	(496,714)	(473,763)
Total expenses	(4,318,224)	(3,533,048)
Surplus / (Deficit) before income tax expense	1,049,327	(526,668)
Other comprehensive income for the year	421,558	-
Total comprehensive (loss) / income	1,470,885	(526,668)

Balance sheet as at 30 June 2021

	2021	2020
Current assets		
Cash and cash equivalents	2,056,283	3,115,882
Receivables	133,998	226,698
Inventories	260,612	157,155
Other financial assets	1,070,222	1,058,268
Other assets	80,771	88,519
Total current assets	3,601,886	4,646,522
Non current assets		
Intangible assets	201,362	148,336
Right of use assets	740,602	16,538
Financial assets	7,344,118	5,768,355
Property, plant and equipment	2,530,593	2,030,595
Total non current assets	10,816,675	7,963,824
TOTAL ASSETS	14,418,561	12,610,346
Current liabilities		
Payables	114,738	351,300
Lease liabilities	141,739	6,319
Provisions	226,657	187,240
Other liabilities	2,149,386	2,371,676
Total current liabilities	2,632,520	2,916,535
Non current liabilities		
Lease liabilities	639,192	9,475
Provisions	4,809	13,181
Total non current liabilities	644,001	22,656
TOTAL LIABILITIES	3,276,521	2,939,191
NET ASSETS	11,142,040	9,671,155
Equity		
Reserves	421,558	-
Retained earnings	10,720,482	9,671,155
TOTAL EQUITY	11,142,040	9,671,155



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